The mission of the KNOX COUNTY PUBLIC LIBRARY is to serve all residents as an educational, informational, recreational, and cultural center through a wide variety of resources, services, and programs. KNOXLIB.ORG

2019 ANNUAL REPORT

COLLECTION & CIRCULATION

1.3 million items in the collection
2.76 million total system circulations
Adult items..........................545,677
Juvenile items......................646,253
Teen items...........................35,459
Audiovisual items...............197,123
Juvenile audiovisual.........77,742
Non-cataloged items............7,752
Renewals..........................625,226
Downloadable audiobooks....252,422
Ebooks..............................336,931
Downloadable magazines.....20,153
Music streaming..................4,452
Video streaming...............15,209

USAGE (FY2018-19)

129,969 library card holders
1.3 million patrons visited the LIBRARY
301,400 reference questions answered
93,680 people attended programs
800,000+ courier transactions completed

COMPUTERS, WEBSITE, & WI-FI

266 public access computers
191,509 computer sessions used
643,392 Wi-Fi sessions
8,582,396 unique visits to LIBRARY website; 16 million+ page views

LOCATIONS, STAFF, & BUDGET

19 locations
CENTRAL LIBRARY
Lawson McGhee Library
Downtown Knoxville

17 BRANCH LOCATIONS
Serving all areas of Knox County

EAST TN HISTORY CENTER
Which includes McClung Historical Collection, Tennessee Archive of Moving Image and Sound, and Knox County Archives

887.5 open hours each week
$14,037,353 current budget
209 staff members